

September 2020



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News and Insights



In a volatile market, how do you move loans through the origination process faster? One lender used LPASM to edge out the competition, reducing cycle times by 15 days on average while improving the borrower experience. [Read their story.](#)



The Next Wave of Homeowner Education

Housing professionals have united to provide solutions for COVID-19 hardships – including forbearance. [Read this *HousingWire* article.](#)

Keynotes Announced! Shark Tank and More

Get inspired by the FreddieMacCONNECT speaker lineup – including housing expert Ivy Zelman and Shark Tank’s Barbara Corcoran. [Meet the speakers.](#)

**CON²⁰
20CONNECT**



Thought Leadership

Borrower Help Centers' Role During Crisis

How have two Borrower Help Centers taken a frontline role in helping those in crisis mitigate the impact of COVID-19? [Hear their stories.](#)

Community Land Trust Conversations

A new conversation guide helps you speak with your clients about our CLT mortgage offering. [Check it out.](#)

Key Elements of Modern Financial Education

Many first-time homebuyers lack financial literacy when considering a home. Financial education can help. [But what should it look like?](#)



Products and Services



All Your Resources in One Place

Get policy changes, Guide bulletins, tools and technology status and critical information – consolidated for easy access on the new [Client Resource Center](#).



Disaster Relief Servicing Policies

New and enhanced servicing solutions can better assist you and your borrowers when disaster strikes. [Watch the short video](#).



Home Possible RISE AwardsSM Winners

Who leads in educating the market about – and serving prospective homebuyers with – Home Possible[®]? [See this year's winners](#).



Work Faster in Servicing Gateway

Updates include *Seller/Service Guide* integration, bookmarking and enhancements to tools like Loan Level Reporting. [Learn more](#).



Tools and Technology

Loan Collateral Advisor[®]: Feedback Severity Indicator

Reminder, [Loan Collateral Advisor](#) and [UCDP](#) message ID 4699 has been changed to a “fatal” severity indicator.

Loan Product Advisor[®]: What’s New

Enhancements that help you work more efficiently include the redesigned URLA. Check out [what’s new](#) and [updated LPASM FAQs](#).

Quality Control Advisor[®]: Component-based Reviews

We’ve added component-based reviews into Loan File Management and Remedy Management. [Learn more](#).

URLA: Updated FAQs

On August 25, the GSEs updated the Uniform Residential Loan Application (URLA) [FAQs](#) to include questions related to the [limited production period](#).

UCD: Critical Edits Transition

Beginning in May 2021, the GSEs will transition certain edits from “warning” to “critical/fatal” in their Uniform Closing Dataset (UCD) collection solutions. [Read the joint announcement](#).



Learning and Events

Freddie Mac Learning: Updated [web pages](#). Take the tour [here](#). And check out the regularly updated [calendar](#).

Manufactured Homes Appraisals Training: [Share with appraisers in your network](#).

New Loan Product Advisor Training: New webinars are now available to help you prepare for the enhanced Loan Product Advisor and the redesigned URLA. [Register today](#).



Industry/Policy Updates

- UCountSM is replacing Forms 16SF and 1107SF. [Learn more.](#)
- Take out 30-day average SOFR cash contracts beginning November 9 instead of November 16. [Learn more.](#) And see the LIBOR/SOFR timeline [here.](#)
- Get our latest [Market and Industry Insight report.](#)
- Find all recent *Single-Family Seller/Service Guide* Bulletins [here.](#)
- See COVID-19 selling-related [FAQs](#) and the continuously updated COVID-19 Resources [web page.](#)



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